

Abbott Net Lab

Services Price Sheet

Date 7-1-08



Computer Repair & Networking Solutions
www.abbottnetlab.com

Thank you for looking—always remember...

- Free Local Pick-up and Delivery/Set up of your computer system.
- All Labor is Guaranteed.
- You pay nothing, until your problem is fixed.

Call Now: 215-527-9357

Diagnostic

Determine the problem and advise on repair options.

Fee is waived if we do the repair.

Price: \$40.00

Spyware / Virus Removal

Remove spyware and viruses, install Windows updates and free anti-spyware software. Update current working antivirus program or replace non-working Antivirus program with a free copy of AVG Antivirus.

Guarantee is only good if "Best Practices" are followed. (see page 6)

Price: \$65.00 and up

Operating System Reinstall

Operating System reinstallation with installation of hardware drivers, Windows updates, client provided software and free anti-spyware software. Install and update client provided antivirus software or install a free copy of AVG Antivirus.

Price: \$125.00

Operating System Reinstall with Data Save

Operating System reinstallation with installation of hardware drivers, Windows updates, client provided software and free anti-spyware software. Install and update client provided antivirus software or install a free copy of AVG Antivirus. Save and restore common files in My Documents and on your Desktop.

Price: \$165.00

Standard Data Transfer

Copy documents, emails, address books, favorites, pictures, and music up to 9 gigabytes from one PC to another PC or CDs/DVDs. Ask a service advisor for details.

Price: \$60.00

Advanced Data Recovery

Data recovery from one damaged hard drive to another PC or CDs/DVDs. Ask a service advisor for details.

Price: \$135.00

Software installation

Installation or upgrade of one software title.

Price: \$45.00

Software Adjustment

Software / operating system adjustments or software reinstallation.

Price: \$45.00

Hardware Installation

Installation or upgrade of new hardware. (Parts extra)

Price: \$45.00

Motherboard Installation

Motherboard installation with original or purchased processor, heat sink, and RAM.

Price: \$79.00

Hardware repair for laptops

Repairs for laptops that require laptop disassembly. (Parts extra)

Price: \$229.00

New computer system checkout

Setup and customize system for your home or business.

Price: \$45.00

New computer system checkout and data transfer

Transfer files from an old computer to a new computer and customize the system for your home or business.

Price: \$85.00

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Network Troubleshooting

Price: \$60.00

Determine the problem and advise on repair options.

Wireless Network Installation

Price: \$75.00

Set up and configure wireless / wired networking solution. For Home and Home based Business. All on 1 LAN.

Plus \$35.00 for each additional network device.

~Price includes configuring 1 network device client.

~Hardware Extra

VLAN Wireless Network

Price: \$125.00

Set up and configure wireless networking solution that is secure and separate from your existing wired network. (2 LANs)

Plus \$35.00 for each additional network device.

~Price includes configuring 1 network device client.

~Hardware Extra

VLAN Wired Network (Custom Network)

Price: \$175.00 and up.

Set up and configure a wired/wireless networking solution that consists of 2 separate and secure wired networks (LANs) with access to the internet from each. A free estimate will be given prior to beginning work.

~Hardware Extra

On Site Technician

Price: \$60.00 /Hr.

Technician on site at your home or business to troubleshoot and repair or recover a system or files.

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Data Destruction 1 Price: \$30.00
Completely clean Hard Disk (Low Level)

Data Destruction 2 Price: \$50.00 per 100Gb
Completely Clean Hard Disk
(DoD 5220.22-M / Department of Defense
Compliant)

Data Destruction (partial) Price: \$30.00
Completely erase a portion of a Hard drive.
(DoD 5220.22-M / Department of Defense
Compliant)

Custom Systems Price: Call for details.
Ask for Details

Best Practices (Anti-Malware / guarantee)

You should use an up to date Anti-Malware Program.

"An unused weapon is a useless weapon."

You should always have current Anti-Virus, Anti-Spyware, Firewall, Spam Filter, on your system. Use them. Norton and McAfee have good "pay for" programs that incorporate all those into one user friendly program. They are not the only ones on the block, but they are well respected. There are also some good free ones out there. Keep in mind; you will need to manage up to 4 different programs instead of 1. Also, most free ones do not include a 'scheduler' to update and scan for virus' on a regular basis. So if you choose to use free ones you must remember to run them once a week. Most pay versions do contain a scheduler. Go to www.abbottnetlab.com on the 'Computer Repair' tab you will find some links to free services.

Most importantly is that you keep their definitions current. Hackers and virus programmers are constantly writing viruses. Just because you updated your virus definitions yesterday doesn't mean you are safe today. Make it a habit, update and run the program.s.

Use your head when on the computer.

No don't bang it on the keyboard... If you get an email from someone, and you have no idea who it is, or one from yourself, DON'T OPEN IT. "Right click" and delete it immediately. Even with Spam filters, junk still gets through. Play it safe. (Forwarding 'junk emails' is also

dangerous.) Stay away from questionable sites. Porn sites are known for spreading viruses. VD for your computer. If your firewall alerts you to say, something is trying to access the internet or DNS server, use common sense if you were just surfing the net you probably should not allow it. If you are installing something at that time it is probably safe to allow.

Peer to Peer (P2P) applications are a bad playground too. "The best things in life are free". True. There are some good free / Open Source programs out there like Firefox, Spybot S&D and Open Office.org just to name a few. But P2P apps are the exception to that rule. Keep in mind you are "linking" your computer to a whole bunch of other people who want something for nothing. No honor among thieves. No matter how good or how expensive your firewall device or program is, once you install a P2P app you are telling it "don't worry about this hole". You have now put your computer, your identity, and your privacy at risk!

Guarantee:

I will guarantee that I removed the specific malware problem for 45 days. New viruses are not covered.

Any guarantee on malware removal will not be honored if Anti-malware programs are not kept up to date, or have not been run at least once a week, or if evidence of P2P applications like (but not limited to) Limewire, E-donkey, Kaaza, etc. are found on the computer.

Go to www.abbottnetlab.com for general maintenance everyone should do

10%off

First Time customers:
Present this coupon and you'll
get 10% off you first service.

First Time customer offer:

Present this coupon for 10% off your first service with us.
It is our way of saying thanks, for trying us out.

10% off is on Labor only, parts are not
included in offer. Not to be combined
with any other offer. No cash value.

10%off





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